

PATIENT INFORMATION SHEET



Newlife Model of Care

Newlife IVF takes pride in providing personal, individual care as we know that each person's experience of fertility is unique. The purpose of this patient information form is to provide a detailed description of our Newlife IVF Model of Care.

Certain processes can vary between ART clinics across Victoria, so we'd like to clearly advise all our patients about our deliberate decision making regarding our model of care.

Fertility Specialists' Rotation for Theatre

In order for us to provide egg collections, embryo transfers and other surgical options for patients at the most optimal time for each patient across the week, our team of Fertility Specialists share a roster of procedure days.

This means that you will have your procedure at the most advantageous time for your body rather than fitting in around your Fertility Specialist's schedule. It may not be your treating Fertility Specialist who performs your procedure but rest assured that all Newlife IVF Fertility Specialists are highly qualified and undergo continual competency reviews to ensure our high standard. Each operating Fertility Specialist will communicate with your treating Fertility Specialist as required.

Nursing team

Our Fertility Nurses work cohesively as the one team providing patient care collaboratively. This means that at any time during our clinic hours of 8:00am to 5:00pm Monday to Friday you can contact the nursing team and be promptly assisted by one of our experienced nurses. We pride ourselves on our internal communication and thorough documentation allowing each team member to be aware of your personal case when speaking to you.

Communication within cycle:

Newlife IVF offer an experienced nursing team to support you during your treatment cycle.

Our nursing team is in regular contact with your Fertility Specialist, keeping them informed of the progress of your cycle and communicating any concerns or queries you have. Your Fertility Specialist oversees your treatment cycle through the nursing team and provides timely directions to the nursing team who will communicate your results and next steps to you.

Routinely, Fertility Specialists do not have direct contact with patients during their cycle, due to the trusting relationship between the nursing team, patient, and Fertility Specialist.



Post cycle care:

Upon completion of your cycle, the nursing team will discuss your specific and individual options that may be available to you.

It is important to be aware that your Fertility Specialist and their support staff are informed of your cycle outcome.

Fertility Specialists do not routinely call patients following a cycle. We understand that every individual is different in how much time and space they may need following completion of a cycle and dependent on their cycle outcome.

If you would like to have a discussion with your Fertility Specialist, you will be prioritised for an appointment with them. A consultation with your Fertility Specialist allows sufficient time for a cycle debrief, answer any questions you may have and discuss a plan forward. It's helpful to know that most people reach their Medicare Safety Net (MCSN) threshold after undergoing 1-2 treatment cycles in a calendar year, and once the MCSN has been reached, this significantly reduces the out-of-pocket cost for a consultation appointment.

Newlife IVF acknowledge that fertility treatment is uniquely personal and can be emotionally challenging. Our Model of Care allows us to maintain personal, prompt attention and individualised care.

Please speak with us about how we can best guide you in your cycle and support you along the way.